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**From:** Salemi, Charles (DPH)  
**Sent:** Friday, May 18, 2007 11:38 AM  
**To:** Nassif, Julianne (DPH)  
**Cc:** Stevenson, Allan (DPH)  
**Subject:** RE: Drug Lab Status

Julie, the monthly report for April shows that the backlog is increasing at an alarming rate. The lab is dealing with more calls from DA's than we can handle. As we pull more and more expedited samples, the process becomes less and less efficient. I'm going to have to tell DA's that we just can't satisfy their requests. This will surely cause some flak with people calling you, Dr DeMaria, or the Commissioner's office.

Kevin McCarthy is on vacation and when he returns, will be working one day per week. A chemist is on leave in Amherst, and the new Boston chemist will not be ready until the end of the summer. With vacations coming up, I would expect the backlog to increase. If samples continue to come in at the current rate, and requests for Federal samples increase along with everything else, then we can expect a very serious situation. I would like to meet with you to discuss the continuing problems the lab is having. Chuck S.

-----Original Message-----

From: Nassif, Julianne (DPH)  
Sent: Friday, May 04, 2007 1:07 PM  
To: Piro, Peter (DPH); Stevenson, Allan (DPH); Salemi, Charles (DPH)  
Subject: RE: Software/instrument Malfunction

Peter,  
Bob Maas agreed to a new instrument yesterday. Please let me communicate with him directly about this matter.  
Thanks,  
Julie

-----Original Message-----

From: Piro, Peter (DPH)  
Sent: Friday, May 04, 2007 12:59 PM  
To: Stevenson, Allan (DPH); Nassif, Julianne (DPH)  
Subject: FW: Software/instrument Malfunction

-----Original Message-----

From: [thomas\\_nagy@agilent.com](mailto:thomas_nagy@agilent.com) [mailto:[thomas\\_nagy@agilent.com](mailto:thomas_nagy@agilent.com)]  
Sent: Friday, May 04, 2007 11:57 AM  
To: Piro, Peter (DPH)  
Subject: Re: Software/instrument Malfunction

Thanks Pete:

I have forwarded this info. to Steve Hite.

Tom

----- Original Message -----

From: Piro, Peter (DPH) <Peter.Piro@state.ma.us>  
To: [thomas\\_nagy@agilent.com](mailto:thomas_nagy@agilent.com) <[thomas\\_nagy@agilent.com](mailto:thomas_nagy@agilent.com)>  
Cc: Stevenson, Allan (DPH) <[Allan.Stevenson@state.ma.us](mailto:Allan.Stevenson@state.ma.us)>; Nassif, Julianne (DPH) <[Julianne.Nassif@state.ma.us](mailto:Julianne.Nassif@state.ma.us)>;  
[Bob\\_Maahs@agilent.com](mailto:Bob_Maahs@agilent.com) <[Bob\\_Maahs@agilent.com](mailto:Bob_Maahs@agilent.com)>  
Sent: Fri May 04 09:56:03 2007  
Subject: Software/instrument Malfunction

Tom,

The new version of software that came with the computer aborted my sequence during my second run. After injecting a sample, and while running, chemstation closed down. Everything needed to be rebooted to get the instrument to work. If your in-house people claim this software can do thousands of injection without a problem then maybe my instrument needs to finally be replaced.

Peter Piro

Drug Laboratory